



### **Fosters Barbershop Policies and Procedures**

- 1) All customers are required to check the government screening questions and if the answer to any of the questions is YES on day of their visit then the customer must cancel their appointment and cannot re-book or use the walk-in facility for a minimum of 14 days (screening questions will be displayed outside of the shop and on confirmation email for appointment bookings)
- 2) We will be working a one way system. Customers must enter through the front door and exit via the back door.
- 3) Customers are required to use the hand sanitiser on entrance to the shop and again as they exit the shop
- 4) Customers are asked to attend the shop on their own where possible. Customers with dependent children will be responsible for supervising their child at all times and ensuring their child also follows the Social Distancing Guidelines
- 5) Customers with appointments are asked to attend no more than 5 minutes before appointment time
- 6) Face masks and gloves are available for all customers to use should they wish to do so. These will be placed on the entrance sanitiser station.
- 7) Customers can discard any PPE in the bin at the exit sanitiser station
- 8) Hair tonic will be used on each client. As well as conditioning the hair and scalp, due to its level of alcohol content it is also effective against any bacteria.
- 9) Under government guidelines, our waiting area can accommodate 3 people inside at the 2 metre rule OR 5 people with the 1 metre plus mitigation, which means, if at any one time there is more than 3 people waiting (no more than 5) face masks must be worn. These can be provided at the entrance sanitising station if required (numbers do not include young children sat on parents lap). Additional seating will be available outside.
- 10) Customers are asked not to bring any food or drink into shop with exception of bottled water.
- 11) Customers are asked to minimise the amount of personal belongings they bring into shop such as coats, hats and bags
- 12) No customer toilet facilities available until further notice